



Your New Generation IT Service Provider

Portrait & Figures

Portfolio at a Glance

Our Strength – Your Benefit



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H&D – fit for competition due to fractal business organization. It helps us to better handle complex structures and challenges, since self-similar company parts can act flexibly and still follow a common goal.

This is what makes us successful:

- the profound and wide-spread know-how from large projects
- a grown service and customer understanding
- the character of our company and personal commitment of each individual
- the trust our customers have put in us for many years

H&D is experienced in heterogeneous environments. Many of the industries in which we are active recently faced the need to fundamentally restructure development, production, and sales processes and to adapt IT systems accordingly. Nearly all our executive staff and project managers have grown in these – partly world-wide – processes, and have played a role in restructuring corporate divisions.

Business-critical customer processes are always the priority. You can always expect us to use the technology that best supports your processes. Moreover, we constantly aim to cooperate as your Business Partner.

Profound service understanding is a major criterion for employment at H&D. Every single person at H&D, including management, has their roots in service, which proves that this attitude is more than just a set phrase. This understanding, experienced and exemplified, leads to continuous and high customer satisfaction.

We are a reliable partner for customized service packages as a one stop shop. Innovation and creativity, flexibility and high quality standards, mutual appreciation and open communication – these are characteristics of H&D which ensure a positive working atmosphere and customer confidence.

– Let's be successful together –

We wish to support you, our customers, in such a way that you become yet more successful. Hönigsberg & Düvel Corporation acts as an independent company. If necessary, we can rely on 1,200 employees from other companies of H&D International Group to ensure know-how transfer to our US employees. As a result, excellent services are at your disposal at all times.

How may we help YOU?

Our Portfolio at a Glance



Consulting & Analysis

Over the years, information technology has become an integral part of business processes. Due to this interdependence, I.T. needs to be reliable and powerful.

Our team of consultants uses knowledge about business processes in diverse industries gained in long years of practical work in implementing and operating IT infrastructures. With competence and high motivation we will analyze the status quo of your IT, develop optimization concepts and offer support in the implementation.

According to our integrated approach our service and support will be there for you further on.

This is what we can do for you:

- Service Management based on ITIL® V3
- Maturity Analyses and Benchmark Surveys
- IT Governance and IT Compliance
- IT Security
- IT Cost Minimizing
- Business Continuity Management
- Business Process Management
- Implementation of quality management based on ISO 9001
- Preparation of certifications (ISO 20000-1, ISO/IEC 27001, ISO 9001)



Server Infrastructure Management

Growing cost pressure and increasingly complex IT landscapes stand against the demand for availability and flexibility of the business-critical IT infrastructure. H&D offers individual solutions for the optimal operation of the server infrastructure. Based on your demands our experts design and implement tailor-made solutions:

- Server Management and Operation
- Server Virtualization
- Identity Management
- High Availability





Desktop Service Management

A company's employees need to be able to carry out their work. In order to secure and optimize this ability, professional Desktop Service Management faces growing demands. In this field, H&D acts mostly in the automotive, banking, research and public sectors. Focusing on quality assurance and improvement, we develop individual concepts for the respective company situation:

- Service Desk & Support
- Client Design and Management
- Desktop Virtualization



SAP Solutions

SAP software is as diverse as the economy itself – with our knowledge of SAP technologies and expert know-how we make our customers successful. According to the integrated approach of our company, we offer support during the entire software lifecycle, from consulting through development to Service Desk & Support.



Engineering and CAx

We are your partner throughout the entire automotive product development process, from the structuring of new vehicles through design, dimensioning, and computing to virtual validation and support in the physical set-up of prototypes.

Our experts and IT specialists offer everything from a single source:

- Benchmarking, Consulting and Training for as well as use of CAx systems
- Consulting, IT Services and Training for Product Data Management Systems
- IT Support, Consulting and Training for Digital Factory systems
- Engineering Services



Dynamic IT Management

H&D is your specialist for system management solutions. We deploy technical IT infrastructure solutions for the management of data centers and IT processes.

From planning and implementation of diverse modules tailored to your demands, to individual management platforms we offer everything from a single source. We implement processes based on best practices and ITIL principles. And of course, we offer consulting after the deployment of your solution, too.

Our IT architects cooperate closely with Microsoft. They have specialized in Microsoft System Center / MDOP solutions and design new solution strategies based on individual customer needs in their state-of-the-art laboratory.



Training and Coaching

Training and Coaching for IT and Business Skills

Be it in our in-house training center or on-site at your facilities, our coaches are at your service. E-Learning and Blended Learning, too, can meet your individual training demands. Being an accredited ITIL Training Institute and certified for Linux and Microsoft courses, Hönigsberg & Düvel Datentechnik GmbH offers comprehensive and profound practical knowledge along with didactic competence. We offer consulting on the development of individual training concepts and support you in the entire execution. Besides market standards, we offer various individual services: solution-oriented workshops, individual language trainings as well as coaching on the job. Benefit from our experience – just like the 3000 annual participants in our courses.



Management Services

Know-how gained in long years of project work is used for your advantage. We offer project support with precise and applicable management services:

- Staff planning and control
- Competence Center Project Assistance
- Competence Center Project Management



